

Through a series of messages appearing in scientific and technical publications, and reproduced in this booklet, your Tektronix Field Engineer invites you to learn more about

TEKTRONIX FIELD SERVICES



The Tektronix Field Office in your area is your direct link with the factory. All Tektronix Field Services are available to you through this office and the qualified people who man it. Please turn to next page and meet the folks who are anxious to serve you.

Boston

The approximate area outlined on the map below is served through the Tektronix Field Office located in Newtonville, Massachusetts. A Field Engineer, a Field Maintenance Engineer, and a Field Secretary man this office. Their concern is you, and your success with Tektronix products. Please call on them for assistance with any problem related to your Tektronix Instruments.



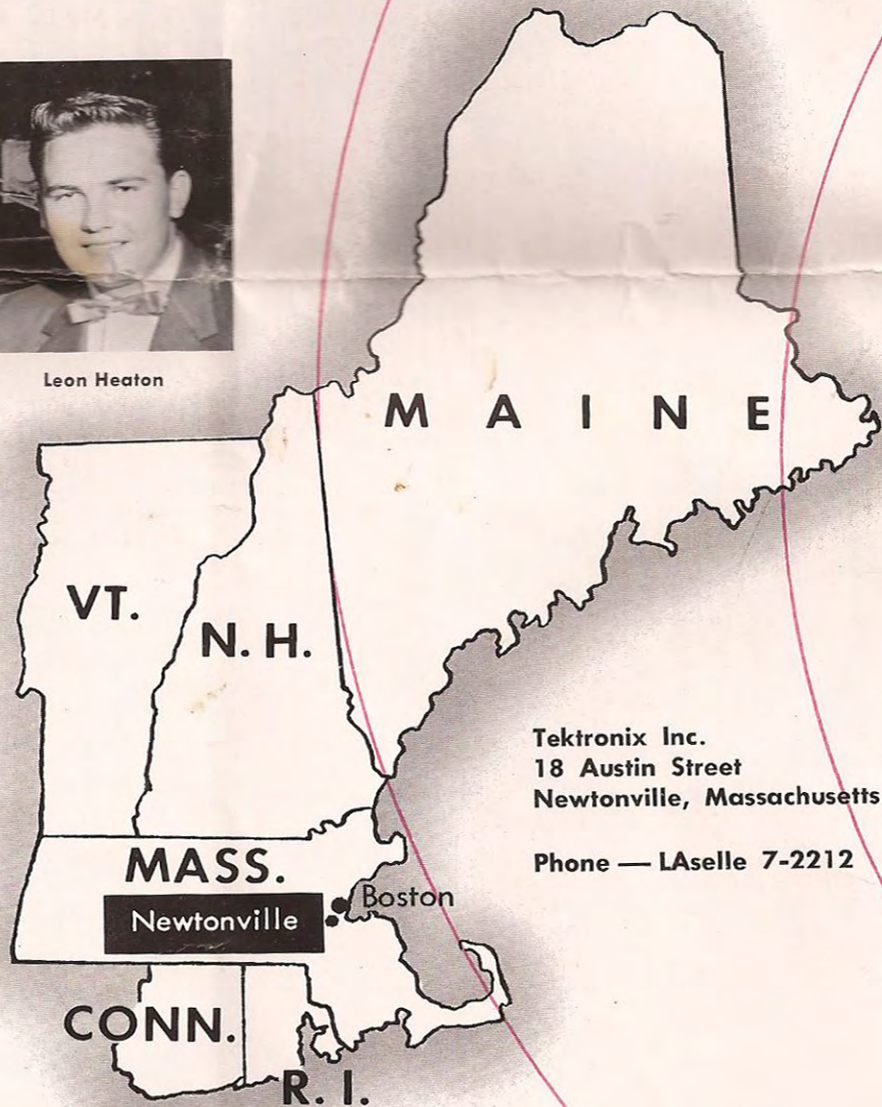
Dick Phillips



Leon Heaton



Lee Spragg



Tektronix Inc.
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**Your Tektronix
Field Engineer
as a**

MAINTENANCE AID

Lending a hand with
maintenance problems is
just one of his many
helpful functions.



COMPONENT FAILURES

No matter how well designed and constructed, high-performance instruments are subject to component failures. Many such failures occur in vacuum tubes and are easily located and remedied by the instrument technician. But some troubles are difficult to locate, especially to those not yet thoroughly familiar with the circuitry. So in stubborn cases, call in your Tektronix Field Engineer. With his help you can quickly "put a finger" on the trouble source and get your instrument back to work with minimum delay.

MAINTENANCE INSTRUCTION

Instrument maintenance activities in large laboratories can benefit from the Field Engineer's thorough knowledge of Tektronix Oscilloscopes. He's available by appointment to conduct informal classes on maintenance, test and calibration procedures, and trouble-shooting techniques. And he's your best source of information on modification notes, kits, improved construction techniques and circuitry. He or his secretary can speed things up in an emergency by arranging prepaid air shipment from the factory on those replacement parts not normally stocked in Field Offices.



THE FIELD ENGINEER

Your Tektronix Field Engineer possesses the qualities that enable him to help you get the best possible return on your investment in Tektronix Oscilloscopes. He has been carefully selected, thoroughly trained, and, after actual experience in the field, established in your area to help you. You are entitled to his services. Why not take advantage of them?



Tektronix Field Offices: Albertson, Long Island, N. Y.
—Albuquerque, N. M.—Baltimore, Md.—Bronxville, N. Y.—Cleveland, Ohio—Dallas, Texas—Dayton, Ohio
—Elmwood Park, Ill.—Houston, Texas—Los Angeles, Calif.—Menlo Park, Calif.—Minneapolis, Minn.—Mission, Kansas—Newtonville, Mass.—Philadelphia, Pa.
—Phoenix, Ariz.—Syracuse, N. Y.—Union, N. J.—Willowdale, Toronto, Ontario.

Tektronix Engineering Representatives: Bivins & Caldwell, High Point, N. C. and Atlanta, Ga.—Hawthorne Electronics, Portland, Ore. and Seattle, Wn.—Hytronic Measurement Associates, Denver, Colo.—Arthur Lynch & Associates, Fort Myers, Fla.

Tektronix is represented in seventeen overseas countries by qualified engineering organizations.
TEKTRONIX, INC., P. O. BOX 831, PORTLAND 7, ORE.

**FIELD
MAINTENANCE**



**Your Tektronix
Field Engineer
as a**

COMMUNICATIONS AID

Acting as your pipeline to the
factory is another of his
many helpful functions.

GOOD CONNECTIONS

When fast service from the factory on any problem related to your Tektronix Instruments is important to you, call on your Tektronix Field Engineer. He knows the exact person to contact in each case, and can reach that person fast and easily. He gets results fast, too. The headquarters staff knows how important it is to you to receive prompt service. And he can call on anyone, from the company president on down, to help with your problem. The shipping schedule must remain firm, however. Even his company president won't juggle that.

FACTORY TRAINING

If you are responsible for the maintenance of a large quantity of Tektronix Instruments, ask your Field Engineer about the factory training course in maintenance and calibration. Many companies have sent their chief instrument-maintenance engineers to Portland for this free course, and have been mighty pleased with the results. Your Tektronix Field Engineer will be happy to set up a factory training course for you if your company approves. He's your best source of information on this program and anything else related to Tektronix Instruments.



CLOSING THOUGHT

Because there just aren't very many men with both the inclination and the special qualifications necessary in this exacting profession, your Tektronix Field Engineer is spread pretty thin. But somehow he'll manage to be on hand when you really need him. Your understanding and cooperation insures a successful, satisfying relationship with the manufacturer of your oscilloscope . . . through your Tektronix Field Engineer.

Tektronix Field Offices: Albuquerque, N. M.—Baltimore, Md.—Bronxville, N. Y.—Cleveland, Ohio—Dallas, Texas—Dayton, Ohio—Elmwood Park, Ill.—Houston, Texas—Los Angeles, Calif.—Menlo Park, Calif.—Minneapolis, Minn.—Mission, Kansas—Newtownville, Mass.—Philadelphia, Pa.—Phoenix, Ariz.—Syracuse, N. Y.—Union, N. J.—Willowdale, Toronto, Ontario.

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**COMMUNICATIONS
with the
FACTORY**